

WARRANTY MSL SERIES 1 & 3 MODELS

SCOPE OF WARRANTY

This warranty statement is valid for **Medical & Surgical Lighting Pty Ltd (MSL) Series 1 & 3 Medical Examination Lights**.

WARRANTY CONDITIONS

Limited Warranty

From the date of shipment to the original customer, MSL warrants that the Series 1 & 3 Medical Examination Lights mechanical components will be free from defects in materials and workmanship for a period of five (5) years.

Discharges and Limitations

In the event of a warranty claim the product model's Serial Number and date of purchase must be provided to MSL.

The following components are excluded from the five (5) year warranty: halogen lamps and lampholders, switches and low voltage power supplies/transformers. All of these components are subject to their own manufacturers warranty.

The MSL warranty does not apply to any defects, failure or damage due to or resulting from:

- Misuse or use of the product in applications other than the tasks it has been designed for.
- Incorrect operation and maintenance.
- Ordinary wear and tear.
- Alteration or modification of, or to, any of the product.
- Repairs or attempted repairs by anyone other than MSL or an accredited MSL service representative.

Note: Before using the medical examination light please ensure the operator is aware of its correct function.

CLAIMS PROCEDURE

To request a warranty service or report a technical issue the customer must contact MSL or the local distributor.

MSL will attempt to identify and resolve the reported problem either by a site visit or telephone.

If attempts by MSL to resolve the reported problem are unsuccessful the product must be shipped to MSL at the customer's expense. MSL will not be held responsible for damages that occur in transit. (Packaging must ensure an adequate degree of protection).

Upon receipt MSL will inspect the product. Failures that are within the warranty will be repaired or completely replaced free of charge to the customer. Freight charges for sending the repaired/replaced product back to the customer will be paid for by MSL.



for additional information please contact MSL:

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or your local Distributor.



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